

Benefits to Your Organization

- **Increase speed and efficiency** by assembling and uploading documents in a convenient web-based interface
- **Get full, online tracking of audits and appeals, all in one place** – use the simple color-coded dashboard and put an end to using multiple spreadsheets
- **Reduce overhead** – save time and eliminate paper, printing and mailing costs with secure, HIPAA-compliant electronic delivery of ADRs, RAC documentation and appeals
- **Resolve appeals more quickly and get paid faster** – stop wasting time trying to manually respond and keep track of every ADR, audit or appeal



As CMS toughens its claims scrutiny, your organization may be subject to an increase in post-payment reviews. In addition, shifting payment models are increasing the number of denials and therefore the need for appeals. You can simplify your process for secure submission, tracking, and reporting for Medicare claim review programs with **ABILITY | AUTOMATE esMD**.

The easy-to-use application guides you each step of the way, from entering needed information to uploading files to sending and tracking documentation. The color-coded dashboard lets you check the status of all your audits. You also can use the task worklist to manage your departmental workload as well as assign tasks to other users to create, complete or submit ADRs or appeals documentation.

ABILITY | AUTOMATE esMD gives you an efficient, automated way to take charge of a previously time-consuming process: submission and tracking of ADR responses, RAC audit information, and appeals.



For more information on ABILITY | AUTOMATE esMD or to join us for an online demo, contact us:

888.895.2649 | info@abilitynetwork.com



Product Features

- **Connectivity to multiple Medicare esMD programs:**

- ADR – Pre-payment claim review
- RAC Audits – Post-payment review
- First level appeals (Redetermination)
- Second level appeals (Reconsideration)
- PERM – Program Error Rate Measurement
- CERT – Comprehensive Error Rate Testing
- UPIC – Unified Program Integrity Contractors
- SMRC – Supplemental Medical Review Contractor
- RAD – RAC Audit Discussion Request
- ADMC – Advanced Determination of Medical Coverage (DME)
- Prior Authorization/PA Request (DME)
- PWK - Paperwork (Unsolicited)

- **Color-coded submission status** of all audit and claims documentation
- **Real-time submission to Medicare** – ABILITY is the longest-tenured Network Service Vendor (NSV), approved by CMS
- **Easy implementation, with minimal IT involvement** — ABILITY web-based services are compatible with current versions of industry-leading browsers

The **my**ABILITY[®] Platform

Connect to all of your ABILITY services via myABILITY, a SaaS delivery offering within the Inovalon ONE[®] Platform that gives you on-demand access to everything you need. Whether you need quality analytics, eligibility and claims, revenue cycle management or workforce management services, ABILITY can help your clinical, financial, operational and administrative areas work more effectively and efficiently.

