

## MAXIMIZE REIMBURSEMENTS FROM UNCOMPENSATED CARE

High-performing financial results are the product of many effective resources and processes working together. It takes more than clean claims and quick workflows to maintain providers' strong numbers; [innovative revenue cycle tools](#) are required to ensure the best possible outcomes.

ABILITY Insurance Discovery helps ensure every applicable payer is identified for a claim. Its robust algorithms search patient information against public and private payers to identify primary, secondary and tertiary coverage – with confidence scoring and differentiation of managed care and advantage plans. This finds an average of 20% additional insurance identification<sup>1</sup>, allowing more claims to go directly to payers vs. being identified as self-pay, charity or bad debt.



## ADVANTAGES FOR YOUR ORGANIZATION

### Recover lost revenue

Put payments back in the hands of payers, not patients. Move more accounts from self-pay and bad debt into approved and paid claims with accurate insurance information.

### Improve cost-to-collect ratios

Replace manual individual insurance determination searches with quick batch inquiries that identify payers for multiple patients with confidence.

### Decrease days in A/R

Bill the appropriate payer from the start of the claim's lifecycle, reducing reimbursement delays.

### Increase patient satisfaction

Take the burden of financial responsibility off patients. When you work directly with payers, patients' stress is lower and their experience more positive.



## ABILITY Insurance Discovery

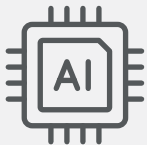
### APPLICATION FEATURES



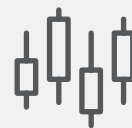
**Easy identification of primary, secondary and tertiary coverage**, including active government and commercial insurance coverage.



**Batch search capabilities** speed up the search process, finding coverage for many patients at one time.



**Advanced algorithms** build a list of probable payers that are most likely to cover each patient.



**Dynamic filters**, display results by name, transaction date, coverage status, NPI, payer and more.

### The myABILITY Platform



Connect to all of your ABILITY services via myABILITY, a SaaS delivery offering within the Inovalon ONE<sup>®</sup> Platform that gives you on-demand access to everything you need. Whether you need quality analytics, eligibility and claims, revenue cycle management or workforce management services, ABILITY can help your clinical, financial, operational and administrative areas work more effectively and efficiently.

<sup>1</sup> ABILITY internal reporting; average of customer results.