



The Billing Agency Tool to

Create Efficiency, Drive Down Denials and Monitor Operations Across Clients

Do any of these challenges sound familiar?

Challenge #1

Siloed claims management data keeps you from seeing the big picture

You want to measure your organization's operations and each client has its own claims management system. The only way to gather the metrics you need is to print out reports for each client and compare the results.

Solution

Our analytics allow you to see claims management data by client AND across your entire book of business. You can quickly spot possible operational deficiencies in claims submission or payment posting, as well as see denial trends that are affecting multiple clients.



Challenge #2

Eligibility denials stall your revenue cycle

Clients don't always confirm patient information at the time of service. Eligibility denials are one of your largest problems and require a lot of labor to correct and resubmit.

Solution

ABILITY® can automatically check benefits upon claim creation and alert you to any eligibility issues before submission – allowing you to correct the claim, cut eligibility denials and keep your revenue cycle moving.



Challenge #3

Secondary timely filing write-offs are adding up

Secondary claims are not a priority because of the labor involved in sending them. Unfortunately, this means that you have to write-off a lot of this potential revenue.

Solution

Our system automatically detects when a secondary claim needs to be sent. It then gathers the data it needs from the primary EOB, creates the claim and electronically submits it to the payer. Paper claims are automatically generated as well – just click, print and mail.



Challenge #4

Your client wants statistics about appeals

Your client wants to confirm that appeals have been submitted. All you can do is give them your word that nothing is being overlooked.

Solution

Create appeal claims, print letters and track the entire process from a dashboard. Be able to give your client solid statistics on the submission and success rate of appeals.



Challenge #5

Constant re-training of new employees drives costs and creates delays in service

Your average employee stays with you for two years,¹ which means you are always hiring. Finding qualified candidates is becoming increasingly difficult and expensive.

Solution

ABILITY has the tools you need to automate claims management processes and overcome re-training costs and delays. Concentrate your workforce on the more complicated aspects of billing where they can make the most impact.



Enjoy greater efficiency, lower denial rates and monitor operations across clients. Call 866-319-1447 to schedule a demo of ABILITY EASE All-Payer.

¹ "Salaries." Jobs. Accessed February 15, 2019. <https://www.indeed.com/salaries/Medical-Biller-Salaries?start=10>.