

Go Beyond Good Enough: Critical Questions to Ask When Evaluating Clinical Surveillance Technology

Choosing the right clinical surveillance solution is vital not only for safeguarding your patients and reducing clinical burdens, but for protecting your bottom line. Medical errors cost the healthcare system billions of dollars¹ and impact thousands of patients each year² – errors that could have been avoided with effective clinical surveillance.

Use this guide to ask key questions and ensure the selection of an efficient, reliable system that will boost clinical productivity, streamline operations, and improve patient outcomes.



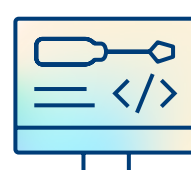
Effective Alerts

- ▶ Does the solution send accurate, actionable alerts in near-real time?
- ▶ Does the solution alert clinicians to critical intervention opportunities even when the application is closed?
- ▶ Can the solution be trusted to proactively catch every potential intervention opportunity?



Essential Functionality

- ▶ Can the solution be easily configured to meet the ongoing needs of your organization?
- ▶ Are you able to easily extract your data whenever you need it?
- ▶ Will the solution be updated frequently to accommodate for changing regulatory guidelines?



Timely Support

- ▶ Does the solution's support team manage the ongoing rule building, data validation, and maintenance of the solution?
- ▶ Does the solution's support team help you understand best practices and act as an extension of your clinical staff?
- ▶ Do you have access to effective, cost-free training materials?

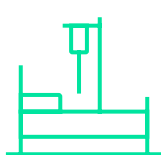
The ROI of Trustworthy Surveillance

When you partner with Inovalon, you can be confident that our industry-leading clinical surveillance tools not only meet all the above criteria, but go above and beyond to help clinical teams work smarter, streamline operations, and achieve the highest standards of quality care.



**>50%
increase**

in pharmacist clinical interventions (1.9M to 4.1M) at **HCA Healthcare**³



**41%
reduction**

(37 to 22 hours) in weekly time spent on reportable conditions and HAI surveillance at **Capital Region Medical Center**⁴



**\$700,000
saved**

in monthly medication error prevention at **Freeman Health System**⁵

**Your patients deserve best in KLAS treatment.
Discover our industry-leading clinical
surveillance solutions.**



Connect With An Expert Today

¹ Thomas L. Rodziewicz, et al., "Medical Error Reduction and Prevention," National Center for Biotechnology Information, last modified February 12, 2024, <https://www.ncbi.nlm.nih.gov/books/NBK499956/>

² "Errors, Injuries, Accidents, Infections," The Leapfrog Group, Accessed May 29, 2024, <https://www.hospitalafetygrade.org/what-is-patient-safety/errors-injuries-accidents-infections>

³ Burgess, L. Hayley; Kramer, Joan; and Olp, Jocasta G. "Elevating Exposure of Pharmacy Services and Medication Management," HCA Healthcare Journal of Medicine: Vol. 4: Iss. 2, Article 1. <https://scholarlycommons.hcahealthcare.com/hcahealthcarejournal/vol4/iss2/1>

⁴ "Capital Region Medical Center Uses Vigilanz to Prevent Bedbug Infestations," Inovalon, Accessed July 28, 2024, <https://www.inovalon.com/resource/capital-region-medical-center-uses-vigilanz-to-prevent-bedbug-infestations>

⁵ "Freeman Health System Uses Vigilanz to Improve Patient Safety While Cutting Costs," Inovalon, Accessed July 28, 2024, <https://www.inovalon.com/resource/freeman-health-system-uses-vigilanz-to-improve-patient-safety-while-cutting-costs>