

Roadmap to Readiness:

Preparing for Digital Quality Measures

As the shift to digital quality measures (dQMs) accelerates, health plans must prepare their infrastructure, data systems, and vendor relationships to keep pace. This roadmap outlines four essential steps to help your organization get ready for the digital future.

Step 1: Evaluate Your Data

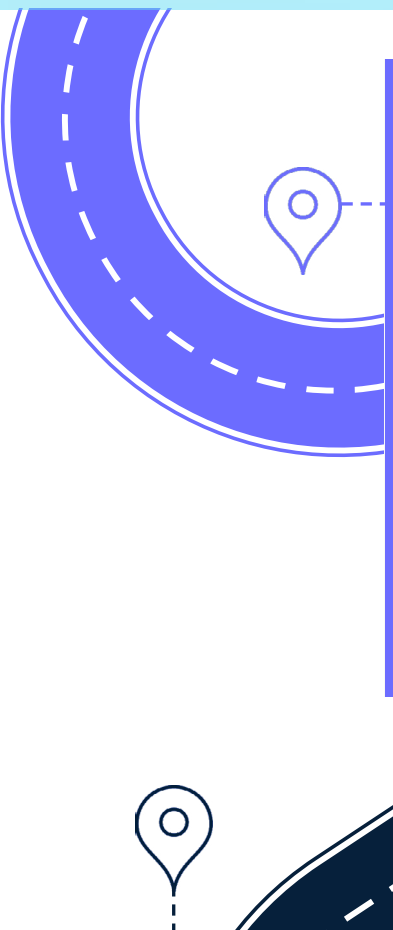
Goal: Build a strong foundation of clinical data and identify any gaps in readiness.

- ☐ **Inventory data formats & sources**
 - Catalog the data formats and electronic health record (EHR) systems in use across your provider network
- ☐ **Prioritize modern data standards**
 - Ensure you're receiving data in JSON format (not XML or PDF)
 - Adopt Fast Healthcare Interoperability Resources (FHIR®) as your standard for ingesting clinical data
- ☐ **Assess data coverage**
 - Evaluate what percentage of your membership is covered by existing clinical data feeds
 - Identify areas lacking connectivity or data access
- ☐ **Plan for partial digital readiness**
 - Full electronic coverage may not be feasible for all sites before 2030
 - Consider targeted year-round MRR as a fallback for sites without EHR connectivity

Step 2: Conduct a Vendor Check-up

Goal: Partner with key, high volume EHR vendors to ensure readiness.

- ☐ **Pilot with top vendors**
 - Identify your highest-volume EHR vendors and run a dQM readiness pilot
- ☐ **Bring in data aggregators**
 - Partner with intermediary data vendors to scale provider and EHR access
 - Ensure interoperability and reduce the need for manual collection



Step 3: Plan With Your IT Partners

Goal: Ensure your systems can scale and store the growing volume of clinical data.

- ☐ **Forecast data growth**
 - Anticipate large EHR files and increasing storage needs
- ☐ **Build a scalable data infrastructure**
 - Define your long-term storage and integration approach for FHIR data
- ☐ **Clarify roles and responsibilities**
 - Who are the stewards of this clinical data?
 - How are you sourcing and verifying data quality?



Step 4: Review Your Measures

Goal: Prioritize high-impact measures and develop strategies to manage the transition to dQMs.

- ☐ **Measure-level impact assessment**
 - Review HEDIS® and non-HEDIS measures affected by the digital transition
 - Focus on those with significant hybrid lift or administrative complexity
 - Refer to the Hybrid Measure for Digital Transition Timeline, as measures transition pay attention to where you see a significant drop off from what you've reported in the past
- ☐ **Pilot off-season sampling**
 - Test hybrid and admin measures (e.g., COL, BCS) during the off-season to assess readiness
 - Identify data gaps and close care gaps early
- ☐ **Plan for hybrid to dQM impact**
 - Model how hybrid lift changes affect your rates
 - Consider prospective medical record reviews for measures in transition
 - Partner with MRR vendors, or build internal capabilities, to manage transition risks

Hybrid Measures for Digital Transition Timeline

Use key below to interpret timeline.



Will transition to electronic clinical data systems (ECDS)



Will be administrative only

2025



Eye exams for diabetics (EED)



Childhood immunization status (CIS)



Immunization for adolescents (IMA)



Cervical cancer screening (CCS)

2026



Lead screening in children (LSC)

2027



Weight assessment and counseling for nutrition and physical activity for children and adolescents (WCC)

2028



Prenatal and postpartum care (PPC)



Controlling high blood pressure (CBP)



Blood pressure control for patients with Diabetes (BPD)

2029



Glycemic status assessment for patients with diabetes (GSD)



Transition of care (TRC)



Care for older adults (COA)



Final Tip

Start Now, *Scale Strategically*

Digital quality measures are the future, but the transition is already underway. Early investment, a proactive approach towards meeting new requirements, and targeting key measures can all contribute to ensuring your health plan is best positioned to undergo the change.

Talk to an expert to learn how Inovalon can help

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