

Eligibility Verification Starter

Know before you bill

Coverage gaps caught before the claim goes out save staff time, rework, and revenue that comes with eligibility-related claim denials.

Inovalon's Eligibility Verification Starter™ connects directly to your system of record to automatically verify Medicare, Medicaid, and commercial coverage. Identify service type codes, co-pays, deductibles, and coinsurance in real time, so your staff know what's covered before billing begins.

Why It Matters

- 1** |  | **Spot coverage gaps before they become denials**
When coverage is confirmed before the claim goes out, teams spend less time chasing and more time collecting.
- 2** |  | **Stay in one workflow**
Real-time API integration with your EHR, PM, or billing system keeps eligibility tasks in one workflow without juggling multiple logins.
- 3** |  | **Pull transaction history on demand**
A full record of past 271 transactions means staff can build a stronger appeal from day one and move through the denial process faster.
- 4** |  | **Get teams up to speed faster**
Staff who stay in a single system train faster and don't lose time switching between tools.
- 5** |  | **Reduce manual verification effort**
Automated routine eligibility checks minimize repetitive lookups and lighten your team's workload.

Take the Next Step: Registration Workflow

Eligibility Verification Starter is built to run inside Registration Workflow™, Inovalon's unified front-end revenue cycle management solution.

With Registration Workflow, hit a single button to verify eligibility in real time, find coverage you didn't know existed, and validate demographic details all at once in under 5 seconds.

When data is verified upfront, teams feel confident that care will be reimbursed as expected.

Why It Matters



2,300+

payer connections
built in to confirm
benefit coverage¹



43%

identification
for uninsured
accounts²



60%

of demographic
records corrected
in real time
before the visit³



+14%

increase in insurance
hit rate when
demographics
are also confirmed³

Features



Stay current on latest coverage automatically

Staff always work from the most current information thanks to continuous change monitoring and real-time batching.



Flag gaps before they become denials

Automated alerts flag demographic mismatches and uncover additional insurance coverage to prevent avoidable denials.



See what needs attention now

Task alerts and a real-time dashboard give staff a clear, prioritized view of what needs attention today.

¹ Internal reporting, Inovalon, August 2025; ² Internal reporting, Inovalon, January 2026. Individual results may vary; ³ Internal reporting, Inovalon, March 2026.