

Workforce Management Solutions

Take the chaos out of staff scheduling

Inovalon's workforce management solutions help clinical leaders reduce overtime, fill shifts faster, and support staff across every care setting. Whether you're managing full-time or part-time employees or agency workers, you gain the tools to act quickly, cut unnecessary costs, and protect your team from burnout.

Schedule Management™ gives teams flexibility to self-schedule while you stay in control with mobile-friendly software that keeps everyone aligned – even on the go.

Agency Management™ simplifies how you request, manage, and fill shifts using agencies, eliminating the back-and-forth and keeping your labor budget on track.

Attendance Management™ tracks punches against the schedule to stop timecard errors, cut the follow-up chase, and make payroll run like clockwork.

Credential Management™ monitors licenses for your team so compliance stays solid, only qualified staff get scheduled, and no one's caught off guard.

Workforce Intelligence™ turns your staffing data into clear takeaways so you can prevent issues before they escalate and lead with confidence.

Advantages for Your Organization

- 1** | Fill shifts fast with mobile tools that allow staff to claim, swap, and manage shifts on the go.
- 2** | Control labor costs with clear insights that help reduce agency reliance, overtime, and incentive pay.
- 3** | Prevent burnout by spotting workload imbalances early and create schedules that support your team.
- 4** | Track credentials and attendance in one place so there's no more surprises or penalties.
- 5** | Turn workforce data into action with dashboards that drive smarter decisions.

Experience the Inovalon Difference:



25 of the top 25
U.S. health systems use
Inovalon solutions¹



93%
YOY customer satisfaction²



50,000
active, licensed customers
use Inovalon solutions³



4.7 out of 5
star rating for our mobile app⁴

Solution Features

Inovalon's workforce management solutions don't just show you the schedule – they give you the power to predict staffing needs, assign the right people, and support your entire team. Our all-in-one software solution helps clinical leaders manage strategically, act faster, and drive better outcomes across the entire organization.



Build balanced schedules in minutes. Auto-schedule shifts, drag-and-drop updates, and approve smart swaps all from one place. Let staff manage PTO, pick up full or partial shifts, and clock in/out from a top-rated app that syncs to real life.



Staff smarter in real-time. Get instant data to curb overtime, flag burnout risks, monitor staff health, and keep coverage solid. Share open shifts, send announcements and messages, celebrate wins, and stop chasing missing time punches.



Cut agency usage without cutting corners. See where you're relying too much on agency work, simplify coordination, and take back control.



Stay ahead of compliance. Track credentials, accreditations, union rules, and regulatory requirements, plus keep staff and patients protected.



Turn insights into action. Control labor costs, enhance staff experience, reduce avoidable overtime, and get the metrics you need to advocate for your team. Rebalance workloads and free up time for what matters most – caring for patients.

¹ Top 25 provider systems based on Becker's Hospital Review List of 100 Largest Hospitals and Health Systems 2024. Inovalon internal reporting, April 2025.

² Inovalon internal reporting. Based on Inovalon's 2023-2024 Annual Customer Survey results, July 2024.

³ Inovalon internal reporting, January 2025.

⁴ Internal customer support satisfaction reporting, Inovalon, July 2024.