

Agency Management

Simplify agency scheduling, empower your staff

Keeping shifts covered shouldn't mean extra stress, higher costs, or endless admin work. Fill open shifts faster, control spending, and clearly see how agency use impacts your overall staffing strategy with Inovalon's Agency Management™.

Our software helps you alert agencies when coverage is needed, track spend across every department, and keep agency staff lists current without late-night calls or manual spreadsheets. That means less busy work, fewer surprises, and more time to focus on patients and staff. Explore the smarter way to simplify and strengthen how you manage agency relationships – keeping staffing ratios balanced and patients well cared for.

Advantages for Your Organization

-  **Fill shifts faster**
Choose which shifts to make available to agencies and avoid the last-minute panic of unfilled roles.
-  **Save time and reduce the admin work**
Eliminate hours of manual coordination with automated notifications, easy agency management, and time-saving workflows.
-  **Control costs with visibility**
Track agency usage and rates in real-time to prevent overspending and protect your staffing dollars.
-  **Protect staff and maintain care quality**
Balance your resources, reduce staff burnout, and maintain compliance with better oversight of agency impact across the organization.

The Inovalon Difference

Nurse managers and schedulers need faster coverage, fewer surprises, and clearer insight into agency use. With a unified view of internal and external staff, schedule gaps, and historical staffing trends including real-time agency spend tracking, clinical leaders can take control of the schedule and protect their long-term workforce strategy. That's exactly what sets Agency Management apart.

Solution Features



Automated shift notifications

Alert agencies when open shifts need coverage.



Smart candidate selection

Review and approve agency-proposed staff in just a few clicks.



Real-time cost tracking

Monitor agency rates, usage, and spending across the enterprise.



Centralized agency management

Add, remove, and maintain agencies and staff rosters easily from one place.



Compliance and control

Ensure oversight and protect workflows with predefined roles and access.



Agency performance insights

Flag agencies by fit and impact to guide better staffing decisions.