

Converged Patient Assessment

Help providers improve risk score accuracy without disrupting their day job

Gaps in patient assessments don't just affect documentation, they disrupt your entire organization. Incomplete or outdated data leads to inaccurate risk scores, missed revenue, compliance concerns, and care delays that impact member outcomes. The root causes? Disconnected workflows and documentation tools that providers find hard to use or easy to overlook.

Inovalon's Converged Patient Assessment™ software makes it easier for providers to complete timely, compliant, and comprehensive assessments at the point of care. By guiding accurate SOAP note creation and surfacing the right quality and risk insights, it helps ensure better data, faster decisions, and stronger performance across quality and risk adjustment programs.

Advantages to Your Organization

1



Confident, complete documentation every time

Use templates based on clinical best practices to ensure that all necessary information is efficiently captured.

2



Improved member outcomes

Ensure that members with chronic conditions are getting the care that they need to stay healthy.

3



Focus on member care, not tech maintenance

We're your technical support. Don't worry about the tech, so you can focus on managing members' conditions.

The Inovalon Difference

**26**Years of experience¹**4.81M**Completed
SOAP Notes²**64K**Registered users³**92%**Provider
satisfaction⁴

Key Benefits

Ditch the manual workflows and old data that's holding your health plan back. Ensure members get the timely, comprehensive care interventions they need, while closing – and documenting – critical care gaps.



Tools compliant with industry regulations

Clinical documentation support guides member encounters and delivers compliant documentation across all lines of business, quality, and risk models.



24/7 nationwide coverage

This patient assessment software connects patients to providers in multiple care settings to drive meaningful improvement in quality, risk score accuracy, and care management.



Increased accuracy

Improve data accuracy with clinical validation tools that help you remain compliant while providing optimal member care.



Meet documentation standards

Completed SOAP notes are provided to both your plan and the member's attributed physician following each encounter, allowing for seamless transitions from providers to health plans and more accurate continued treatment.

¹ Based on Inovalon's years of experience in the payer healthcare space, July 2025.

² Based on Inovalon internal reporting since 2018, July 2025.

³ Based on Inovalon internal reporting, July 2025.

⁴ Customer Satisfaction Scores based on overall provider satisfaction surveys in the last six months, July 2025.