PROVIDER

inovalon®

Eligibility Verification Standard

Verify coverage instantly across all payers

Confirm patient eligibility and benefits in real time with Inovalon's Eligibility Verification Standard™. This solution gives you fast, automated access to detailed insurance and benefit data from thousands of payers including commercial plans, Medicare, Medicaid, Medicare Advantage, and Medicare supplements.

Save and reuse eligibility request types, apply filters by payer, and streamline your team's workflow. Easy-to-use dashboards help you run real-time transactions as well as upload batches and run change reports.

Advantages for Your Organization

1

Get complete eligibility insights

Verify Medicare, Medicaid, and commercial coverage up front to make faster, better-informed decisions.

2

Increase accuracy

Automate eligibility checks to boost accuracy and increase the likelihood of identifying correct coverage the first time.

3

Streamline workflow management

Eliminate repetitive tasks so your team can focus on higher-value work that drives results.

4

Ensure happier patients and residents

Speed up access to care, providing confidence and clarity for everyone you serve.

5

Get paid faster

Confirm eligibility before services to reduce denials, strengthen cash flow, and accelerate reimbursements.

Who Benefits

Over 50,000 active, licensed customers[1] use Inovalon solutions.

- Physician practices
- Hospitals
- Skilled nursing facilities
- Billing companies
- Rural health clinics
- Health systems
- Home health organizations
- Software vendors

Solution Features

- Confirm eligibility using multiple search options, run recurring batches, and check for changes to coverage.
- Identify Medicare replacement plans, secondary payers, and Medicare as secondary payer with a coordination of benefits feature.
- Jump straight to the most common and successful search by payer criteria.
- Get eligibility status alerts when other insurance is detected.
- See benefit information for services including behavioral, chiropractic, and dental.
- Search by patient or other filtering options with full transaction history, including 271s.
- Revalidate coverage by easily resending eligibility requests.
- Filter and save favorite Service Type Code (STC) queries.
- Analyze comprehensive data by payer, ensuring accurate eligibility and benefit determinations.

[1] Inovalon internal reporting. January 2025.

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