

Credential Management

Tracking credentials just got easier

Keeping up with staff credentials shouldn't feel like a full-time job for you, your team, or your schedulers. With Inovalon's Credential Management™ software, you take the guesswork out of compliance.

Every license, certification, and training record lives in one secure system, so you always know who's qualified to provide care. Automated reminders keep your team ahead of expirations, while integration with Inovalon's Schedule Management™ ensures only credentialed staff are assigned shifts. The result: fewer compliance risks, lower costs, and peace of mind knowing patients are cared for by the right people, every time.

Advantages for Your Organization

1



Stay audit-ready and avoid costly penalties with confidence by proactively tracking licenses, certifications, and training to ensure every staff member meets requirements.

2



Free up hours of administrative tasks so managers and staff can focus more on patient care. Replace manual spreadsheets and paper files with automated tracking and reminders.

3



Quickly identify what's current, what's missing, and what's about to expire across a centralized view of every credential in real time so nothing slips through the cracks.

4



Protect patients, reduce compliance risk, and support trust across your organization. Guarantee that only qualified staff are scheduled by flagging missing or expired credentials.

The Inovalon Difference

A lapsed credential isn't just an inconvenience, it can stop someone from working, disrupt patient care, put your organization at risk for compliance, and erode trust within the team.

Using Credential Management eliminates that risk by keeping renewals front and center. Automated reminders make sure no license, certification, or training deadline slips by unnoticed, so your staff never miss a shift, the schedule stays intact, and your patients never face unnecessary risk. With credentials tied directly to scheduling, only qualified clinicians are placed at the bedside.

Solution Features



Define and track unlimited licenses, certifications, training, and expiration dates in one system.



Automated alerts notify staff and managers when credentials are about to expire.



Staff can upload and manage their own credential documents, and review work assignment eligibility, reducing admin work.



Integration with scheduling tools flags out-of-compliance staff on the live schedule so you can quickly take action.



Push notifications via email, mobile, or system alerts keep the right people informed instantly.



Real-time dashboards display current, missing, and expired credentials at-a-glance.



Document attachments (PDFs, images, background checks) are linked directly to credentials.



Role-based rules let you tailor credential requirements to specific staff groups.



Centralized, cloud-based storage keeps all files secure and accessible anytime, anywhere.



Mobile access makes it easy for managers and staff to view or update credentials on the go.