

Demographic Verification

Streamline revenue cycle processes

The data collected during patient registration informs how to best navigate patient treatment, care, and ultimately, the Revenue Cycle Management (RCM) process.

Avoid costly issues caused by incomplete or inaccurate patient data with Demographic Verification, a cloud-based solution that allows you to use accurate patient data to reduce medical errors and delays in treatment.

Demographic Verification helps you:

- Accelerate the time to patient care
- Improve efficiency with API integrations
- Maintain clean patient census data
- Reduce days in accounts receivable
- Get better results for patient coverage

Advantages for your organization

-  **1** | **Improve patient experience:** Estimate out-of-pocket costs more accurately and help deliver value-based care to patients
-  **2** | **Streamline revenue cycle processes:** Improve patient registration with a clean patient census and verify patient demographic data against multiple sources
-  **3** | **Improve patient coverage results:** Run Insurance Discovery with verified patient demographic data for accurate coverage and eligibility information
-  **4** | **Maximize staff efficiency:** Reduce training with an integration API solution in the EHR
-  **5** | **Reduce days in accounts receivable:** Shorten A/R cycles with accurate patient information for claims processing and billing

Additional advantages

- ✓ **Simplify downstream revenue cycle processes.** Understand coverage and payer requirements for appropriate care delivery to patients.
- ✓ **Access clean patient data.** Ensure verified patient data is consistently available across all systems used at your practice.
- ✓ **Reduce staff training.** Correct and update patient data at the start of the revenue cycle workflow.
- ✓ **Save significant time.** Reduce the burden of repeated attempts to contact patients.

Solution features



API technology allows vendor-agnostic integrations with Electronic Health Record (EHR)/Practice Management (PM) systems for embedding into existing workflows and ensuring accurate patient data is consistently available across a provider's ecosystem.



When paired with Inovalon's patient registration and revenue cycle management products, the application ensures the accuracy of patient demographic data throughout a patient's care journey, including billing and payments.



Provider facilities can verify name, date of birth, Social Security number, address, and phone number before running an eligibility check.



Medical billing teams can utilize the application to gather missing or incomplete information to confirm payer and coverage data for the patient before submitting the claim to prevent denials or disruption to the patient's care plan.