

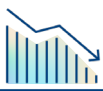
# Patient Statement Management

## Deliver simple, easy-to-understand statements – every time

Featuring a clear, easy-to-read breakdown of new and outstanding balances, Inovalon's Patient Statement Management™ helps patients understand their bills – reducing payment delays and inbound phone calls. With simple setup and easy customization, you'll wonder why you ever did statements differently.

Accept files from a wide range of billing systems and formats to fit your workflow. Add custom logos for a consistent, branded look, and use optional address verification tools to improve delivery accuracy. Whether you're billing in ambulatory, acute, or post-acute care settings, you can deliver clear, consistent communication across every patient touchpoint.

## Advantages for Your Organization

-  **Faster payments with flexible delivery**  
Submit multiple files per day and get statements out quickly with priority mailing to reduce delays and improve cash flow.
-  **Lower costs with a simple, all-in-one service**  
Replace complex, manual workflows or outside vendors with one affordable solution that reduces mailing, printing, and labor expenses.
-  **Less strain on staff resources**  
Reduce time-consuming in-house processes so your team can focus on higher-value tasks – not printing and stuffing envelopes.
-  **A better experience for patients and residents**  
Send clear, easy-to-read statements in formats patients recognize and trust, with your logo and branding built in.
-  **Built-in support when you need it**  
Count on responsive, experienced customer service to assist your team and keep your billing process running smoothly.

## Inovalon ONE® Platform

Connect to all your Inovalon Provider Cloud solutions via the Inovalon ONE® Platform, your on-demand access to everything you need. Whether you use our quality analytics, eligibility and claims, revenue cycle management, or workforce management solutions, the Inovalon ONE Platform can help your clinical, financial, operational, and administrative areas work more effectively.

### Solution Features



#### Quick, easy setup

Enroll and start sending patient statements fast with a straightforward setup process that works with your existing systems.



#### Faster delivery through priority mailing

Speed up statement delivery and reduce delays using priority mailing for consistent, timely outreach.



#### Built-in address accuracy with NCOA LINK®

Improve deliverability with optional address verification and correction through the USPS® NCOA LINK® service.



#### Multiple file submissions per day

Send files as often as needed, in different formats, and from various billing systems – no batching or delays required.



#### Support for multiple care settings

Bill patients, residents, or clients across ambulatory, acute, post-acute, and other care settings with a single flexible solution.



#### Custom branding and multiple design options

Add your organization's logo to maintain a consistent, trusted look on every statement, and choose from a variety of professional, easy-to-read layouts.



#### eStatements with online access

Enable email notifications and secure online viewing to give patients more convenient payment options.