

The 5 Most Common Billing Mistakes and How to Avoid Them



Mistake #1

Billing based on missing or inaccurate patient or insurance information

Problem

Even a long-time patient can move jobs or change benefits at any time. And they don't always remember to inform you.

Solution

Verify coverage details before or during care to avoid rejections, denials, and delayed payments.



Mistake #2

Continuing to process claims manually

Problem

Manual processes are expensive. Automating claims management could save providers nearly \$25 billion annually.¹

Solution

Choose a claims application that supports batch eligibility checks to avoid costly errors.



Mistake #3

Using outdated payer rules

Problem

Payer rules can change on a quarterly, weekly, or even daily basis. Keeping up with those changes manually is an impossible feat.

Solution

Utilize a real-time rules engine to automatically boost your clean claims rate and reduce billing mistakes.



Mistake #4

Submitting claims based on incorrect eligibility information

Problem

Provider eligibility, authorizations, and information verification are the top three reasons claims are denied.²

Solution

Detect and correct errors before you click submit with automated eligibility verification upon claims upload.



Mistake #5

Allowing resubmissions to tie up resources and slow down claims

Problem

73% of providers state that they appeal most or all of denials.³

Solution

Try an automated system that routes rejected claims back to the appropriate work queue with step-by-step guidance on how to fix and resubmit.

The first step to optimizing your revenue cycle is to eliminate the common billing mistakes that slow down reimbursements. **Claims Management Pro** automates workflows to keep claims clean and cash flowing.

[Request a Demo](#)

¹"Automating Claims Management Processes May Reduce Costs for Providers," Victoria Bailey, RevCycleIntelligence, February 02, 2023, <https://revcycleintelligence.com/news/automating-claims-management-processes-may-reduce-costs-for-providers>

^{2,3} 2024 Market Research Survey, RCM Survey: Claims Denial Report, Inovalon internal reporting