

5 Ways Pharmacy Software Works for You

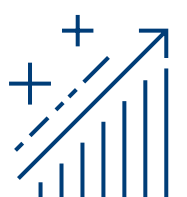
If your specialty pharmacy team is juggling manual spreadsheets, process workarounds, and disconnected systems, it's time to simplify and scale your workflows with confidence.

Enter [Inovalon's ScriptMed](#)® – a single solution that helps pharmacies overcome challenges like:

- Multiple, disparate systems to manage your operations
- Manual tracking using spreadsheets and emails
- Duplicate data entry
- Insufficient reporting
- Limited data exchange due to poor system connectivity



Solving these problems and improving efficiency has never been more important for specialty and infusion pharmacies, especially considering:



Business is booming

Specialty drugs now represent about **75%** of the 7,000 new drugs under development.¹ Are you ready to scale? Does your current system flex for new drug therapy workflows?



Pharmacists feel rushed

75% of a pharmacist's time is spent on non-clinical operations.² They deserve to practice at the top of their license.



Missing data causes problems

72% of providers struggle to access patient data due to incompatible systems.³ Info gaps put patients at risk of harm and readmission.

Transform Your Pharmacy Operations With ScriptMed

A secure, scalable, **fully cloud-based** pharmacy software solution

1

One connected system

Meet all of your patient, pharmacy, and partner needs with multiple out-of-the-box integrations to other pharmacy solutions and API bundles to integrate with proprietary systems you already have.

2

Role-based, configurable workflows

Stop the workarounds. ScriptMed aligns to your changing business needs and user roles as you grow with secure protocol-driven [pharmacy workflows](#).

3

Automation that scales

Eliminate repetitive manual tasks and create reports tailored to your needs or manufacturer requests.

4

Patient and prescriber portals

Digital patient engagement allows patients to self-schedule, provide and collect information, sign documents, and make payments. Prescribers get secure and timely visibility into their patients' pharmacy records.

5

Pharmacy's deepest data source

We reduce delays tied to manual outreach. No faxes. No phone tag. Just the labs, meds, and patient history you need served up instantly from healthcare's largest primary-source dataset.

Frequently Asked Questions on Pharmacy Workflows

How do I know if my pharmacy software is outdated?

Your pharmacy software is likely outdated if you're relying on spreadsheets and emails, dealing with duplicate data entry, and managing work across disconnected systems that limit integrations, reporting, and visibility. If workflows require frequent manual workarounds to "make the system work," it's a strong signal you've outgrown your current setup.

Why does it matter if my pharmacy software is outdated?

Outdated pharmacy software can create operational and clinical friction that impacts performance and patient experience, including:

- Slower turnaround times due to manual steps, rework, and handoffs
- Higher risk of errors from duplicate entry and inconsistent data across systems
- Limited visibility into patient status, order progress, and team accountability
- Reduced scalability as prescription volume, clinical programs, and partner complexity grow
- Lower staff satisfaction when pharmacists and technicians spend more time on administrative tasks than patient care

What should modern pharmacy software include to support specialty growth?

Modern pharmacy software should unify operations in one connected platform with integrations/APIs, role-based configurable workflows, and automation and reporting that scale. It should also enable faster collaboration through patient and prescriber portals and improve decision-making with reliable access to clinical data.

How can a pharmacy software solution keep up with new therapies or the way therapies are changing?

As therapies evolve, from specialty to infusion to gene and cell, workflows need to change without constant reconfiguration. The right pharmacy software should reduce handoffs, eliminate duplicate data entry, and provide consistent visibility across teams. Automation can support therapy-specific requirements where it makes sense, without introducing new points of failure.



We chose ScriptMed because it has extremely robust capabilities in particular for data collection, data reporting, and managing our patient care workflow in a very customizable way."

- Chris Antypas
President of Perigon Specialty Pharmacy (formerly Valeda)

Better Workflows Start Here

Let us show you how ScriptMed can ease your daily headaches and get critical treatments to patients sooner.

[Schedule a Meeting](#)



1. "Navigating the Rapid Growth of Specialty Drugs: Opportunities, Challenges, and the Path Ahead," Andy Szczotka, Pharmacy Times, September 2, 2024
2. "Pharmacy Automation Devices Market Size, CAGR of 8.9%, Forecast through 2031," Straits Research, September 4, 2024, <https://straitsresearch.com/report/pharmacy-automation-devices-market>
3. "EHR Integration: Data Sources, Benefits, and Workflow Optimization," HUSP, June 10, 2024 Inovalon and design® and Inovalon® are trademarks of Inovalon, Inc.