

Converged Quality

Quality scores you can trust, from a seasoned HEDIS® partner



When your health plan's performance - and revenue - hinges on HEDIS and Star Ratings, you can't afford unreliable analytics or slow-moving vendors. You need a partner who knows the stakes, keeps up with every regulatory shift, and gives your team the expert support they need to succeed.

That's where Inovalon's Converged Quality™ comes in.

Our software gives you x-ray vision into your quality analytics, real-time updates on federal and state measures, and an extra set of hands when it matters most. No more scrambling, no more burnout, just the confidence that comes from knowing your reporting is under control.

Key Benefits

1



Extend Your Team with Expert Support

Take the pressure off your team during HEDIS season. Our expert-built solution, with hands-on support, helps you hit your goals without added stress.

2



Always Current, Never Caught Off Guard

Keep up with evolving requirements effortlessly. Our solution is always current with the latest federal and state measures, and other regulatory changes.

3



Spot Care Gaps Before They Cost You

See beyond the surface with predictive quality analytics. Uncover issues early and act fast to protect your scores.

The Inovalon Difference



Used by **24** of the top **25** health plans¹



5% higher Star Ratings performance than the national average²



95% accuracy in forecasting CMS Star Ratings³



3-5x faster data processing⁴

Certified measurement and reporting

Data-driven analysis and planning

Validated national and state extracts

Cloud-based data access

Clear analytics to help close care gaps and engage members

Solution Features

We bring powerful software and real quality measurement expertise together to deliver a solution built around your needs.



Prospective and comparative analytics



Accelerated data processing



Supplemental data reporting



Validated data extracts



Audit support



Seamless, secure data ingestion



Race and ethnicity data stratification



Custom measure reporting

1. Top 25 health plans based on AIS List of Top U.S. Payers, 2024. Inovalon internal reporting, April 2025.

2. "2025 CMS Star Ratings Results: Inovalon's Customers Shine Bright Among Falling Stars," Inovalon, <https://www.inovalon.com/blog/2025-cms-star-ratings-results-inovalons-customers-shine-bright-among-falling-stars/>

3. "Inovalon Customers Achieve Higher Performance On CMS Medicare Advantage Health Plan Ratings," Oct. 30, 2023, <https://www.inovalon.com/news/inovalon-customers-achieve-higher-performance-on-cms-medicare-advantage-health-plan-ratings/>

4. Based on Inovalon's analysis of customer vendor consolidation following implementation of Converged solutions. October 2024.