inovalon | PointClickCare Marketplace Partner

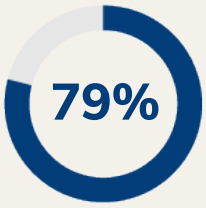
Turn Incident Reports Into Safer Care

Guided incident reporting for skilled nursing teams, one click from PointClickCare

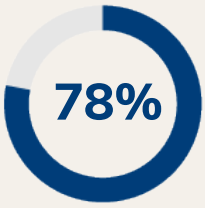
Your nurses know when something isn't right. The hard part is capturing incident reporting the same way every time, following up, and spotting patterns before the next fall. When incidents live on paper or in spreadsheets, that work lands on teams that are already stretched thin.

With Inovalon's Safety Management Starter™ on the PointClickCare Marketplace, staff can record, track, and act on incidents in one place, with one login.

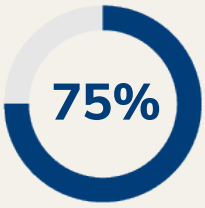
What Post-Acute Nursing Leaders Are Facing



identify falls as a top-quality priority



prioritize CMS Star Ratings



say staffing shortages are a significant challenge



use software to analyze and report safety events

Inovalon survey of 230+ clinical leaders, February 2026. Post-acute respondents.

How Safety Management Starter Helps

Report it right the first time.

Step-by-step prompts guide staff through complete incident documentation, even when they're new or short on time.

Keep the right people informed.

Track each resident's incidents and send timely notifications to care teams, so follow-up doesn't slip.

Learn from every event.

Document every step from report to resolution and pull survey-ready reports that help you identify risks and prevent repeat events.

Works Where Your Team Already Works

- Access from PointClickCare with single sign-on
- Replaces paper logs and is one click away in PointClickCare
- Dedicated implementation support

> "Documenting incidents creates awareness to prevent same events from happening again."
>
> **– Clinical leader, Inovalon patient safety research**

See how guided incident reporting works in PointClickCare.

Read the full research: The State of Patient Safety in Hospitals and Post-Acute Facilities

Request a Demo

Inovalon, "The State of Patient Safety in Hospitals and Post-Acute Facilities: Success Factors in an Evolving Health Ecosystem" white paper (PRO-26-0428), survey of 230+ clinical leaders, February 2026. Post-acute figures from Figures 6, 15, and 22 and page 31.

Inovalon, "Inovalon Adds Safety Management to the PointClickCare Marketplace," press release, April 1, 2025. Source for capability language.
Inovalon Strategic Partner PBP Growth strategy brief (v2.0.1). Source for Director of Nursing persona and survey-ready reports language.